

ORIGINAL
frontier
A Citizens Communications Company

NEW APPLICATION



0000099034

RECEIVED

May 29, 2009

2009 JUN -2 A 9:26

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

T-03214A-09-0289

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a
Frontier Communications of the White Mountains T-03214A - Bundled
Services**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to reduce the Frontier Digital Phone and Frontier Digital Phone Plus feature package and add additional features to the package and to introduce a feature package for Frontier Digital Phone X1 and Frontier Digital Phone Plus X1. This filing also introduces a save incentive and a \$40.00 credit will be available to new customers who are employees of a business that participates in Frontier's Business Partner Program and purchase either the Frontier Digital Phone or Digital Phone Plus bundle.

It is respectfully requested that this tariff become effective on June 29, 2009.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttzell at (801) 298-0757, or P.O. Box 708970, Sandy, UT 84070-8970.

Sincerely,

Curt Huttzell
Manager, Government & External Affairs

RCH: lms
Enclosures

Arizona Corporation Commission

DOCKETED

JUN -2 2009

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EXCHANGE AND NETWORK SERVICES TARIFF

Page	Revision	Page	Revision	Page	Revision	Page	Revision
SCHEDULE NO. AC		SCHEDULE NO. A-1		SCHEDULE NO. A-1		SCHEDULE NO. A-4	
50	Original	11	1st Revised	50	Original	1	23 rd Revised
51	Original	12	2 nd Revised	51	Original	2	1 st Revised
52	Original	13	Original	52	1 st Revised	3	Original
53	Original	14	1st Revised	53	3 rd Revised	4	Original
54	Original	15	1 st Revised	54.1	Original	5	Original
55	Original	16	Original	54	3 rd Revised	6	Original
56	Original	17	Original	55	Original	1	Original
57	Original	18	Original	56	Original	2	1 st Revised
58	Original	19	Original	57	2 nd Revised	3	1 st Revised
59	Original	20	2 nd Revised			4	1 st Revised
60	Original	21	Original	SCHEDULE NO. A-2		5	1 st Revised
61	Original	22	Original			6	1 st Revised
62	Original	23	Original	1	Original	7	1 st Revised
63	Original	24	Original	2	Original	8	2 nd Revised
64	Original	25	Original	3	Original	9	2 nd Revised
65	Original	26	2 nd Revised	4	Original	10	1 st Revised
66	Original	27	1 st Revised	5	Original	11	3 rd Revised
67	Original	28	1 st Revised	6	Original	12	2 nd Revised
68	Original	29	1 st Revised	7	Original	19	1 st Revised
		30	Original	8	Original	20	Original
SCHEDULE NO. A-1		31	Original	9	Original	21	Original
1	19 th Revised	32	Original	10	Original	22	Original
2	Original	33	Original	11	Original	23	Original
3	Original	34	Original	12	Original	24	Original
4	1 st Revised	35	Original	13	Original	25	Original
5	Original	36	Original	14	Original	26	Original
5.1	2 nd Revised	37	Original	15	Original	27	Original
5.2	2 nd Revised	38	Original			28	Original
5.3	3 rd Revised	39	Original	SCHEDULE NO. A-3		29	Original
5.4	3 rd Revised	40	1st Revised			30	Original
5.5	3 rd Revised	41	Original	1	3 rd Revised	31	Original
5.6	1 st Revised	42	Original	2	1 st Revised	32	Original
5.7	1 st Revised	43	Original	3	2 nd Revised	33	3 rd Revised
6	1 st Revised	44	Original	4	Original	34	4 th Revised
7	1 st Revised	45	Original	5	Original		
8	Original	46	Original	6	3 rd Revised		
9	Original	47	Original	7	Original		
10	Original	48	Original	8	Original		
		49	Original				

DATE ISSUED: May 28, 2009

EFFECTIVE DATE: June 29, 2009

FILED BY: Jack Phillips

TITLE: Director

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DECISION NO.:

DOCKET NO.: T-03214A-09-

EXCHANGE AND NETWORK SERVICES TARIFF

Page	Revision	Page	Revision	Page	Revision	Page	Revision
SCHEDULE NO. A-4		SCHEDULE NO. A-6		SCHEDULE NO. A-9		SCHEDULE NO. B-3	
35	Original	1	Original	9	Original	1	8th Revised
35.1	Original	2	Original	10	Original	2	9th Revised
36	1 st Revised	3	Original	11	Original	SCHEDULE NO. B-4	
37	1 st Revised	4	Original	12	Original	1	Original
38	Original	5	Original	13	Original	2	Original
38.1	Original	6	Original	14	Original	3	Original
39	Original	7	Original	15	Original	4	Original
40	Original	SCHEDULE NO. A-7		16	Original	5	Original
41	Original	1	1 st Revised	17	Original	SCHEDULE NO. G-1	
42	1 st Revised	2	1 st Revised	18	Original	1	1 st Revised
43	1 st Revised	3	1 st Revised	19	Original	2	Original
44	Original	4	1 st Revised	20	Original	3	Original
45	Original	SCHEDULE NO. A-8		21	Original	4	Original
46	Original	1	Original	22	Original	5	Original
47	Original	2	Original	23	Original	SCHEDULE NO. G-2	
48	Original	3	Original	24	Original	1	2 nd Revised
49	Original	4	Original	25	Original	2	Original
50	Original	5	Original	26	Original	3	Original
51	1 st Revised	6	Original	27	Original	4	2 nd Revised
52	1 st Revised	7	Original	28	Original	5	1 st Revised
53	1 st Revised	8	Original	SCHEDULE NO. A-10		6	1 st Revised
54	Original	9	Original	1	2 nd Revised	SCHEDULE NO. X-1	
55	1 st Revised	10	Original	2	2 nd Revised	1	6 th Revised
56	Original	11	Original	SCHEDULE NO. A-11		2	2 nd Revised
57	Original	12	Original	1	5 th Revised	3	Original
58	Original	13	Original	2	1 st Revised	4	Original
SCHEDULE NO. A-5		14	Original	3	1 st Revised	5	1 st Revised
1	4 th Revised	15	Original	4	4 th Revised	6	1 st Revised
2	Original	16	Original	5	Original	7	1 st Revised
3	2 nd Revised	17	Original	6	Original	8	Original
4	Original	SCHEDULE NO. A-9		SCHEDULE NO. B-1		9	Original
5	4 th Revised	1	Original	1	Original	10	Original
6	Original	2	Original	2	Original	11	Original
7	Original	3	Original	SCHEDULE NO. B-2		12	Original
8	Original	4	Original	1	Original	13	Original
9	Original	5	Original	2	Original	14	Original
10	Original	6	Original				
11	Original	7	Original				
12	1 st Revised	8	Original				
13	1 st Revised						
14	Original						

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DECISION NO.:

DOCKET NO.: T-03214A-09-

SCHEDULE NO. A-4

BUNDLED SERVICES

LIST OF EFFECTIVE SHEETS

Sheets 1 & 2 of this schedule are effective as of the date shown on each sheet.

Sheet	Number of Revision	Sheet	Number of Revision
1	23 rd Revised	32	Original
2	2 nd Revised	33	3 rd Revised
3	Original	34	4 th Revised
4	Original	35	Original
5	Original	35.1	Original
6	Original	36	1 st Revised
7	Original	37	1 st Revised
8	Original	38	Original
9	Original	38.1	Original
10	Original	39	Original
11	Original	40	Original
12	Original	41	Original
13	Original	42	3 rd Revised
14	2 nd Revised	43	3 rd Revised
15	2 nd Revised	44	2 nd Revised
16	1 st Revised	45	2 nd Revised
17	3 rd Revised	46	Original
18	2 nd Revised	47	Original
19	1 st Revised	48	Original
20	Original	49	Original
21	Original	50	1 st Revised
22	Original	51	1 st Revised
23	Original	52	1 st Revised
24	Original	53	1 st Revised
25	Original	54	Original
26	Original	55	1 st Revised
27	Original	56	Original
28	Original	57	Original
29	Original	58	Original
30	Original	59	Original
31	Original	60	Original
		61	Original

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RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-09-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A7 Frontier Digital Phone Service

A7.1 Applicability

Applicable to Single-party Residential Flat rate service.

A7.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

A7.3 General

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling, Custom Calling features, Unlimited Extended Area Service and Unlimited Budget Measured Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line	Call Waiting, Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Caller ID with Name
Unlimited Extended Area Service	Touch Calling
Unlimited Budget Measured Service	

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A7.4.C.

Call Forward Fixed	Priority Ring
Automatic Call Return	Anonymous Call Rejection
Repeat Dial	Call Tracing
Three-way calling	Selective Call Acceptance
Speed Calling 8 Code or 30 Code	Selective Call Rejection
Call Waiting/Caller ID	Caller ID

(N)
|
(N)

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FILED BY: Jack D. Phillips
TITLE: Director

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-03214A-09-

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A7 Frontier Digital Phone Service (Continued)

A7.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Service bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Service	\$39.99	
Stay Connected Seasonal Offering See Special Condition (G)	6.74	
Digital Phone Enhanced Feature Pack	2.99	(R)

A7.5 Special Conditions

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service and Budget Measured Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone service bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A7 Frontier Digital Phone Service (Continued)

A7.5 Special Conditions (Continued)

- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer. (N)
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service. (N)

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A8 Frontier Digital Phone X1

A8.1 Applicability

Applicable to Single-party Residential Flat rate service.

A8.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone X1 service as said exchanges are defined on the maps contained in this tariff.

A8.3 General

A. Frontier Digital Phone X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling, Custom Calling features, Unlimited Extended Area Service and Unlimited Budget Measured Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line
Call Forwarding Busy & Call Forward
No Answer
Unlimited Extended Area Service
Unlimited Budget Measured Service

Call Waiting, Cancel Call Waiting
Caller ID with Name
Touch Calling
Speed Calling 8

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A8.4.C.

Call Forward Fixed
Automatic Call Return
Repeat Dial
Three-way calling
Speed Calling 8 Code or 30 Code
Call Waiting/Caller ID

Priority Ring
Anonymous Call Rejection
Call Tracing
Selective Call Acceptance
Selective Call Rejection
Caller ID

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DECISION NO.:

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(N)

(N)

SCHEDULE NO. A-4
BUNDLED SERVICES (Continued)

A8 Frontier Digital Phone X1 (Continued)

A8.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone X1 service bundle is provided at the following rate:

Monthly Rate

Frontier Digital Phone X1	\$39.99
Stay Connected Seasonal Offering	
See Special Condition (G)	\$6.74
Digital Phone Enhanced Feature Pack	2.99

(N)

A8.5 Special Conditions

- A. The bundles are available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service and Budget Measured Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone X1 bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A8 Frontier Digital Phone X1 (Continued)

A8.5 Special Conditions (Continued)

- H. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- I. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

(N)
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(N)

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DECISION NO.:

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A12 Frontier Digital Phone Plus Service (Continued)

A12.3 General (Continued)

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule No. A12, item A12.4.C.

Call Forward Fixed	Priority Ring
Automatic Call Return	Anonymous Call Rejection
Repeat Dial	Call Tracing
Three-way calling	Selective Call Acceptance
Speed Calling 8 Code or 30 Code	Selective Call Rejection
Call Waiting/Caller ID	Caller ID

(N)

(N)

A12.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus Service is provided at the following rates:

	Monthly Rate
Frontier Digital Phone Plus Service	\$39.99
Stay Connected Seasonal Offering See Special Condition (J)	6.74
Digital Phone Enhanced Feature Pack	2.99

(R)

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A12 Frontier Digital Phone Plus Service (Continued)

A12.5 Special Conditions (Continued)

- I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. Stay Connected Seasonal Offering allows the customer to suspend their Frontier Digital Phone Service for a minimum period of one month and up to nine months during a 12-month period.
 1. Applicable to the territory within the exchange areas where service is provided from Central Offices and/or operating systems capable of providing Stay Connected Seasonal Service as said exchanges are defined on the maps contained in this tariff.
 2. The customer will not be charged a Service Connection Charge if a reconnect date is provided at the time they order the Stay Connected Seasonal Offering.
 3. The applicable Service Connection Charges listed in Schedule A-5 will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 4. The Stay Connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the Frontier Digital Phone service will be temporarily deactivated.
 5. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone features and services will be reactivated and billed at the applicable rates.
 6. This service does not change any other terms and conditions of the product.
 7. All applicable taxes and surcharges apply.
- K. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- L. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

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(N)

(N)

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A13 Frontier Digital Phone Plus X1

A13.1 Applicability

Applicable to Single-party Residential Flat rate service.

A13.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus X1 service as said exchanges are defined on the maps contained in this tariff.

A13.3 General

A. Frontier Digital Phone Plus X1 service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: two Basic Flat Rate Access Lines, Touch Calling, Custom Calling features, Touch Calling and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Two Single Party Flat Rate Access Lines	Call Waiting, Cancel Call Waiting
Call Forwarding Busy & Call Forward No Answer	Caller ID with Name
Unlimited Extended Area Service	Touch Calling
Unlimited Budget Measured Service	Speed Calling 8

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Schedule A13.4.C.

Call Forward Fixed	Priority Ring
Automatic Call Return	Anonymous Call Rejection
Repeat Dial	Call Tracing
Three-way calling	Selective Call Acceptance
Speed Calling 8 Code or 30 Code	Selective Call Rejection
Call Waiting/Caller ID	Caller ID

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(N)

(N)

SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A13 Frontier Digital Phone Plus X1 (Continued)

A13.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Schedule A-5 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus X1 service bundle is provided at the following rate:

	<u>Monthly Rate</u>	
Frontier Digital Phone Plus X1	\$39.99	
Stay Connected Seasonal Offering See Special Condition (J)	6.74	
Digital Phone Enhanced Feature Pack	2.99	(N)

A13.5 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Frontier Digital Phone Plus X1 bundle includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service. Refer to the Utility's Rules and Regulations pertaining to non-payment or partial payment.

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SCHEDULE NO. A-4

BUNDLED SERVICES (Continued)

A13 Frontier Digital Phone Plus X1 (Continued)

A13.5 Special Conditions (Continued)

- L. Periodically, the Company may offer various "save incentives" in the event of a competitive threat. Such incentives may be limited to specific markets, specific dates, specific products or specific pricing plans or customers who have received offers from competing service providers. Term requirements and termination liabilities may be a condition of the Save Incentive Offer.
- M. New customers of this service who are employees of a business participating in the Business Partner Discount Program are eligible for a \$40 one-time credit. The Business Partner Program is available to any business that subscribes to Frontier business service.

(N)

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